

En WARRANTY STATEMENT

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Where a failure does not amount to a major failure, we are entitled to choose between providing you with a repair, replacement or refund. To obtain compensation, you would need to provide documentary evidence of the loss or damage suffered, and documentary evidence that such loss or damage was a reasonably foreseeable consequence of a failure by us to comply with a consumer guarantee under the Australian Consumer Law. Such evidence may include photographs, statutory declarations, receipts or reports (e.g. from your doctor), depending on the loss or damage. You may also have the benefit of certain non-excludable rights and remedies under similar provisions of relevant state legislation.

In addition to any rights and remedies you may have under the Australian Consumer Law and any other applicable law, we offer a limited warranty against defects for Kress products purchased and supplied within Australia. Specifically, we warrant that your Kress product will be free from material defects in workmanship and materials for the warranty periods specified in this document:

If your Kress Mission™ or Kress Voyager product becomes defective due to faulty materials or workmanship, we guarantee to:

- For Kress Mission™ products purchased by consumers, provide coverage for 3 years from the date of purchase;
- For Kress Voyager products, regardless of user type, provide coverage for 5 years or 2000 hours of use (whichever comes first);
- For commercial users, warranty coverage applies as outlined in the warranty table.

Warranty coverage

Product Segment	Prosumer Use / Home Use	Commercial Use
Mission™ RTK ⁿ /Eyepilot® Mower & Charger	2+1 years*	1 year or 1000 hours of use (whichever comes first)
Mission™ RTK ⁿ /Eyepilot® Battery	1 year	6 months
Mission™ Mega RTK ⁿ Mower & Charger	2+1 years*	2 years
Mission™ Mega RTK ⁿ Battery	2 years	2 years
Master Series Mower & Batteries & Chargers	2 years	
Voyager	5 years or 2000 hours of use (whichever comes first)**	
Voyager Batteries	5 years or 1500 charging cycles (whichever comes first)	
Accessories		
Mapping cart 2.0: -KA0196	3 years	
Eyepilot® Garage: -KA0114	1 year	
Anti-theft kit: -KA0155 (w/o 4G), KA0156 (with 4G)	1 year	

* The warranty period can be extended if owner completes registration within 30 days from the date of purchase.

** No hour limit for the first 2 years.

Your warranty is subject to the following conditions:

- Registration on the Internet www.kress.com/en-au/ within 30 days of purchase. (without registration, only 24 months warranty will apply for consumers i.e. customers using the Mission™ device for private use)
- The product has not been misused, abused, neglected, altered, modified or repaired by anyone other than an authorized Kress service centre.
- Only genuine Kress accessories and parts have been used on or with the product.
- The product has been subjected to fair wear and tear.
- The product has not been used for rental purposes.
- The product has not sustained damage through foreign objects, substances or accidents.
- Battery/product has been stored at an outside temperature below 0°C in a frost free environment (indoor).

Your warranty does not cover:

- Components that are subject to natural wear and tear caused by use in accordance with operating instructions.
- Unauthorized/improper maintenance/handling or overload is excluded from this warranty as are accessories such as blades and tires, etc.
- Damage, malfunctions or failure resulting from all cleaning methods other than hose water cleaning the product, e.g., high pressure washer, steam and hose installed with any nozzle.
- Rental of replacement equipment during the repair period.
- Freight and handling charges for service parts.
- A product where the serial number has been removed, defaced, changed or tampered with in any way.
- If the product has not been assembled, used, maintained, transported or stored in accordance with the instructions in the operating manual.
- Careless handling which has resulted in the ingress of water or large amounts of moisture.
- Defects resulting from the Customer's failure to install critical product or security software updates within a reasonable timeframe and/or the Customer's refusal of an offer from Kress or an authorized Kress dealer for assistance in resolving software issues.

How to make a claim

To make a warranty claim please contact your authorized Kress dealership. To find your nearest authorized Servicing Dealer / Center

visit our website and use the Dealer Locator feature: <https://www.kress.com/en-au/store-locator/>. To make a claim you will need to provide your proof of purchase in the form of a valid receipt that displays the date and place of purchase. If you are required to return the product to your authorized Kress dealership for repair or replacement, you must ensure it is cleaned, free from debris or residues and securely packed. We bare no responsibility for loss or damage of the product in transit or prior to it being received.

What else you need to know

This warranty does not replace but is in addition to your statutory rights, including rights under the Australian Consumer Law and similar applicable provisions of relevant state legislation. This warranty applies only to the original purchaser and may not be transferred.

This warranty does not apply to accessories supplied with the product.

Apart from this warranty and any non-excludable consumer guarantees under the Australian Consumer Law or similar provisions of relevant state legislation, all other warranties, guarantees or representations express or implied and whether arising by virtue of statute or otherwise are excluded to the extent legally permitted.

Apart from our obligations in respect of this warranty or any guarantees under the Australian Consumer Law or similar provisions of relevant state legislation, to the extent legally permitted we will not be liable for any other claims or damages including, but not limited to, claims for faulty design, negligent or misleading advice, damages arising from loss or use of your product, or any indirect, special or consequential damages or injury to any person, corporation or other entity.

All repairs and replacement products will be covered by the warranty for the balance of the warranty period commencing from the date of the original purchase.

Right to Make Changes

Kress reserves the right to make any changes to Kress products or warranty coverage at any time without incurring any obligation with respect to any product.

This warranty is provided by Positec Australia Pty

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Australia

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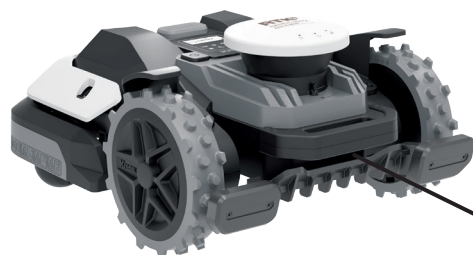
En The service for your purchased KRESS Mission™ will be done at the place of purchase (Servicing Dealer) . To help speed up your telephone enquiry, we'd like you to provide your KRESS Mission™ model number and serial number before you call the servicing dealer.

You can write the model number and serial number below,how to find model number and serial number:

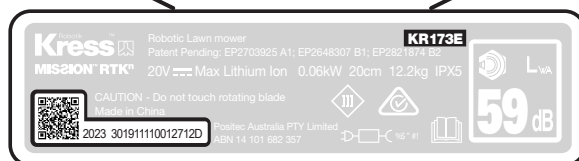
Model No.

SN / S-Nr.

KRESS Mission™ RTKⁿ/ Mission™ Mega RTKⁿ



KRESS Eyepilot®



Voyager

